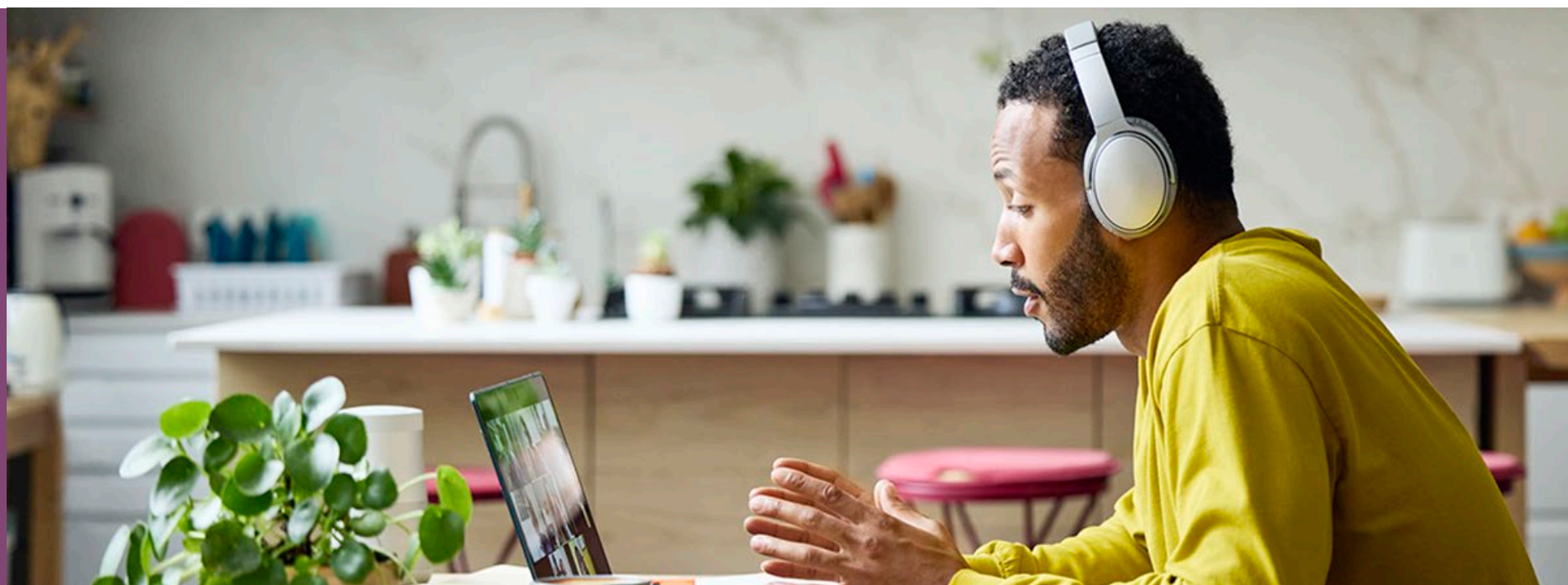


# EAPF Pension webinar feedback 2024



# Introduction

We held our Contributing member webinars throughout October and November 2024.

Our webinars covered a variety of topics and can be useful whether you're planning for retirement, you're looking to boost your pension, or you've recently joined.

We also talked about how your fund is invested and what we've been doing since the activities collecting your views about this.

2,691 members signed up to attend our pension webinars this year and saw a total of 366 attendees complete our survey.

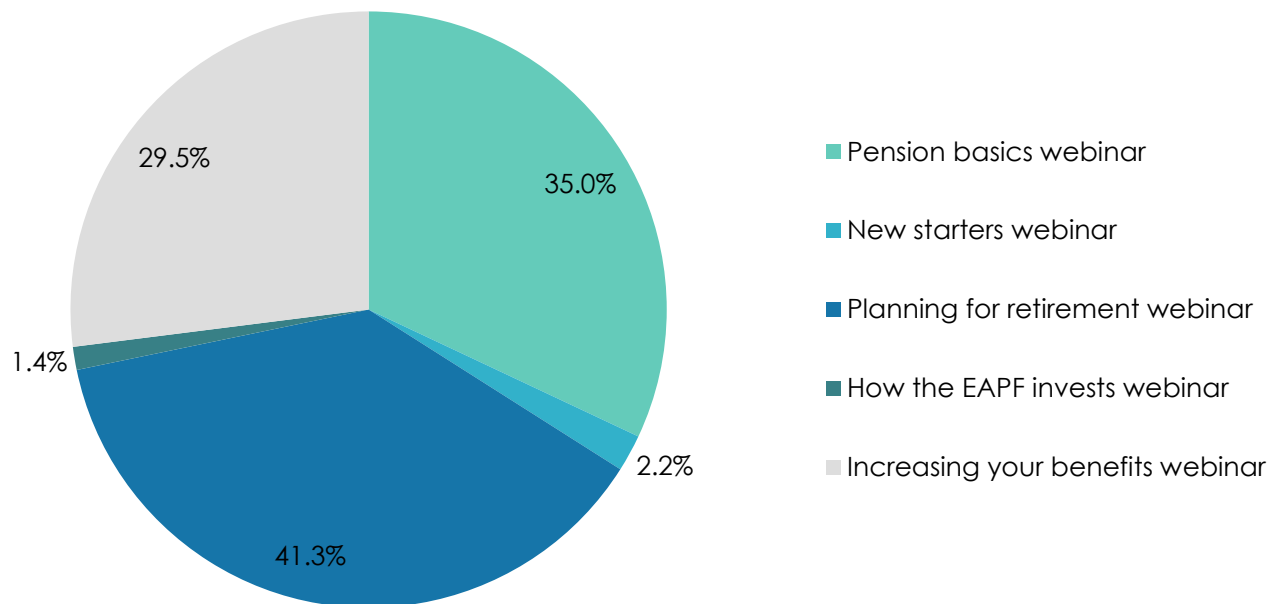
The 5 main areas we covered were:

- New starters – A guide to your pension
- Planning for your retirement
- Pension basics
- Increasing your benefits
- How the EAPF invests

# Webinar practicalities

Planning for retirement and Pension basics were our most popular sessions.

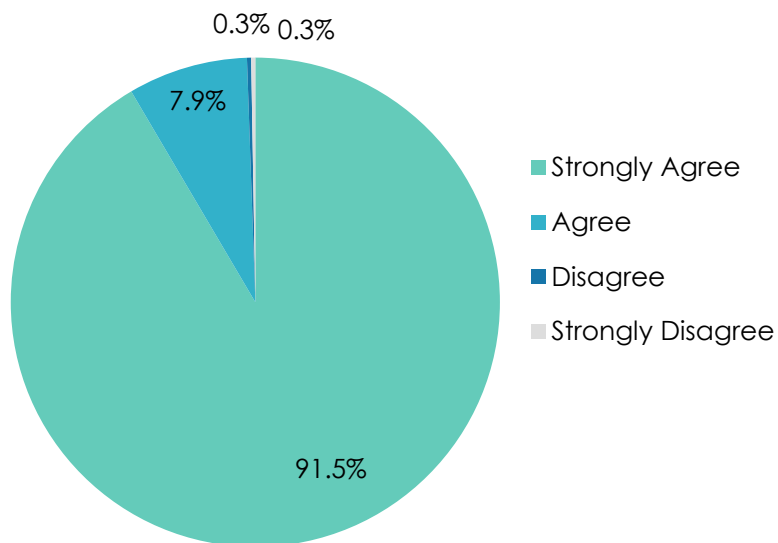
**Which type of webinar session did you attend? (select more than one if applicable)**



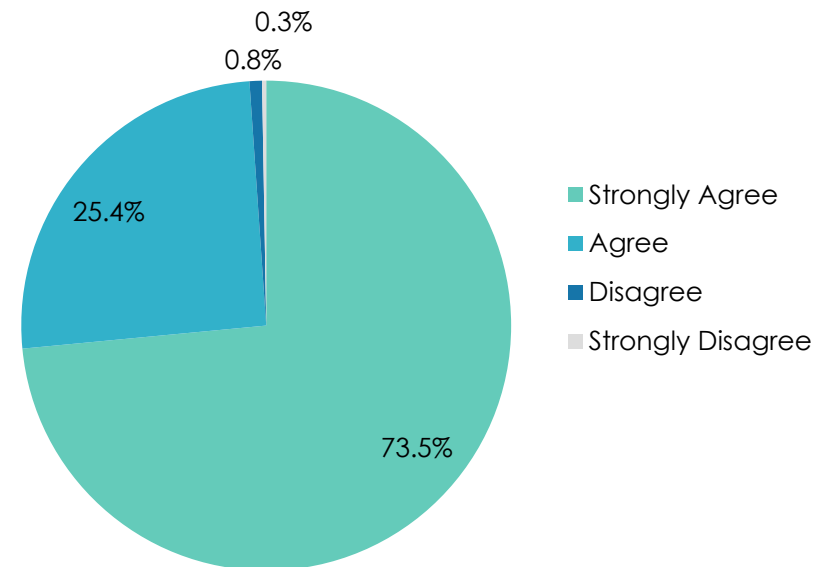
# Webinar practicalities

Overall satisfaction is excellent with 99.4% of participants agreeing that the presenter's knowledge was good and 98.9% agreed the presentation of material was good.

**The presenter's knowledge was good**



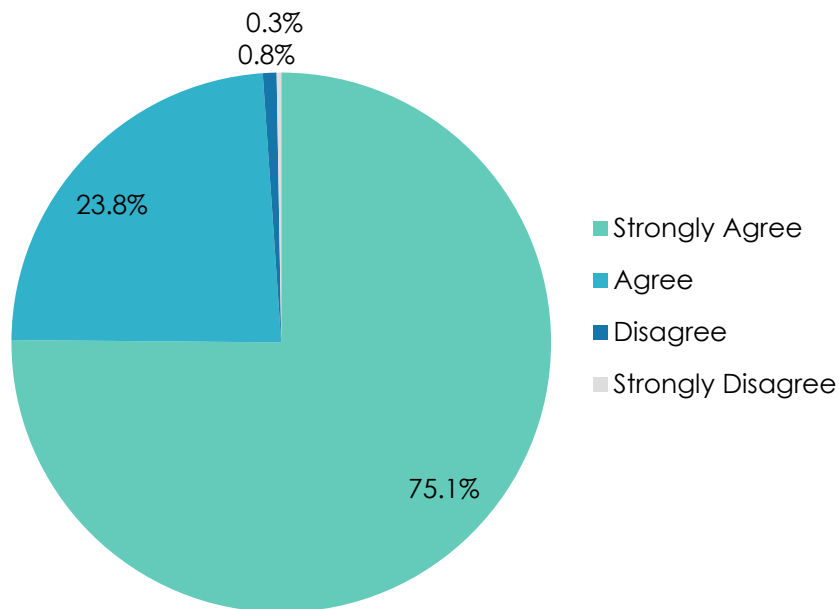
**The presentation of the material was good**



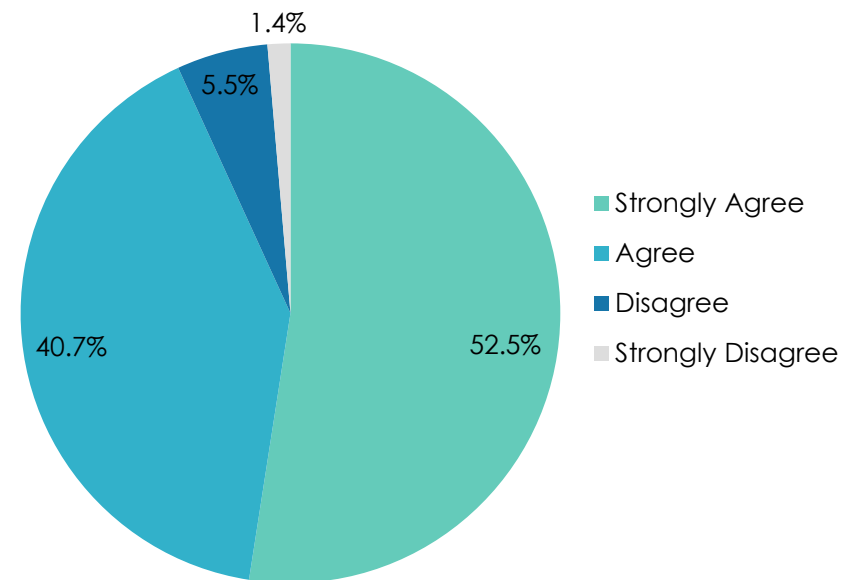
# Webinar practicalities

We asked participants about the content and over 98.9% agreed their webinar was interesting and informative, and 93.2% felt it was the right length.

**The webinar was interesting and informative**



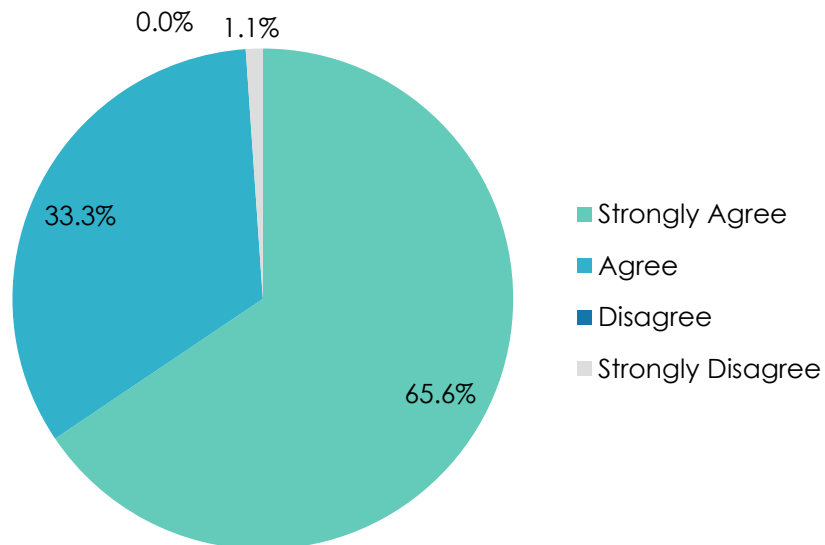
**The webinar was the right length**



# Webinar practicalities

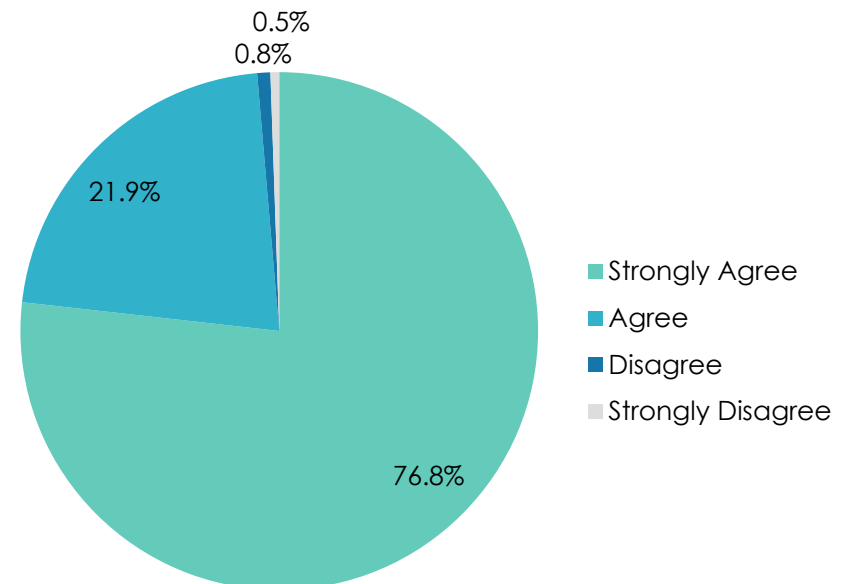
98.9% of participants would be interested in attending future webinars.

## I'd be interested in participating in future webinars



98.7% said they'd recommend the webinar to other members.

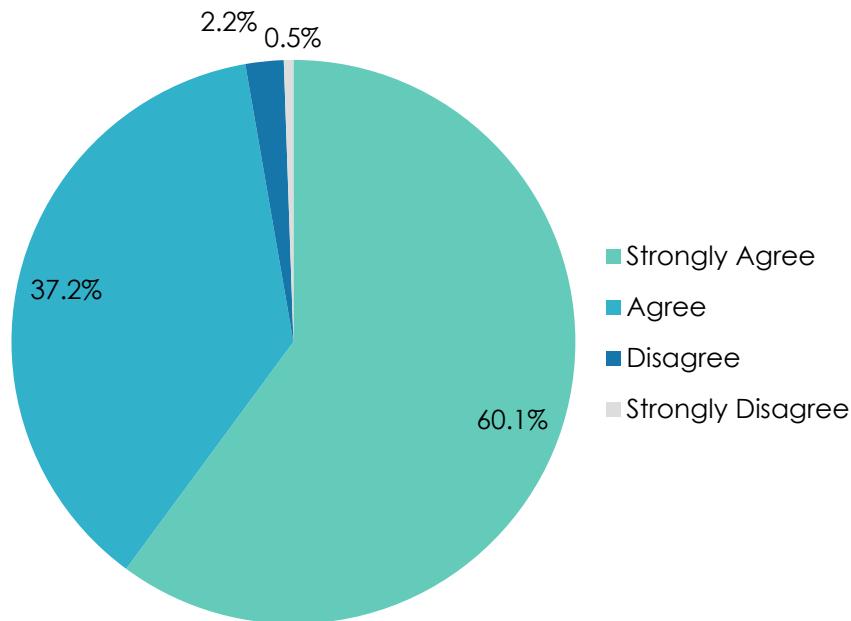
## I'd recommend this webinar to others



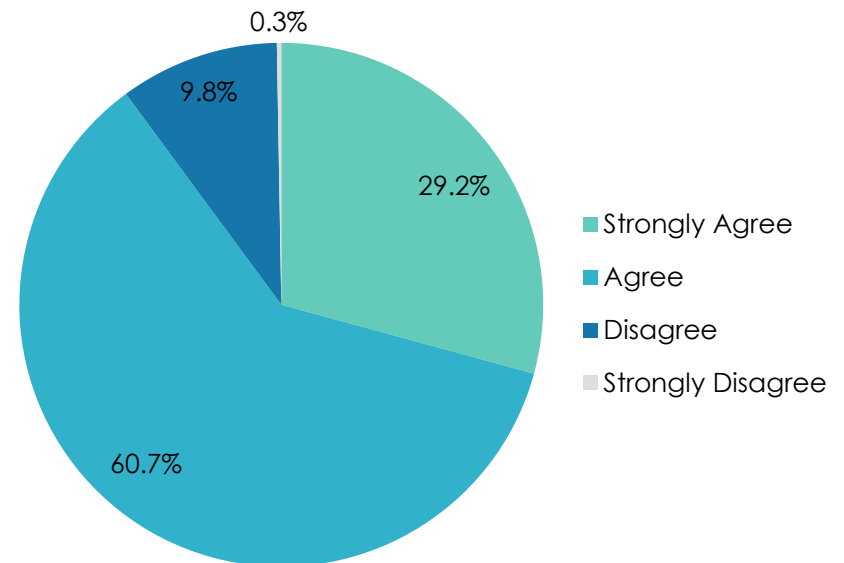
# Learning and knowledge

97.3% felt they'd learnt something new and 89.9% still feel they need to learn more about the Scheme.

**I've learnt something new**



**I feel I still need to learn more about the Scheme**



# Pension topics

When asked if there's anything you'd like more information on in our future webinars, here's what some of our attendees told us.....

"Examples of how partial retirement can work, linking to protections e.g. rule of 85"

"How to address a pension shortfall. seems AVCs and APCs are not the way forward when you are nearer pension age. Women or part time worker specific sessions would be useful"

"A focus on part time workers and options to boost pension"

"Options to transfer previous pensions from private employers to EAPF. How to transfer an EAPF pension to a private scheme if leaving the EA"

"I've only been in the EA since October 2022 and I would've liked to have seen an example of a pension pot for someone who only has a small pot currently but wants to understand what the pot may look like in 20 years, under the CARE scheme."

"How to take your AVC pot on retirement and how this is affected by retiring early and the rules relating to tax free withdrawal."

"Perhaps hold a specific webinar on partial retirement"

"A little more detail on starting the retirement process - perhaps a flow chart of how, who, when etc"

# General comments

When asked if you had any other comments, here's what some of our attendees told us.....

"A really good seminar. Talked through really well by Jacinta Wilmot and Martyn Slaughter. Both had great knowledge and were very happy to answer all the questions the group had. Thank you very much!"

"The advice on checking state pension contributions was really helpful - just finished a call to the Tax office and HMRC to sort out and remove an admin error on a NI payment gap year."

"I struggle to understand pensions. I found the session really easy to understand and very informative. The Q&As went on way longer than booked but I'm glad it did, and the call wasn't cut off as it was very useful"

"The trainers were fantastic - very well spoken, articulate, and clearly very knowledgeable. It helps break a huge topic down for us.

One bit of feedback is that it gets heavy quite quickly - I understand there's a lot to go through, but I felt like I was falling behind a bit at the start. Still, thank you very much for a very informative session"

"would be good to get younger people engaged in this.....I consider myself as a plan-a-header but have left it until 47 to really start thinking about all this and it feels a little too late to make a real difference!."

"Very informative webinar on how and why EA invests."

"Another well-presented webinar full of useful information. I was unaware of the LGPS website before with its calculators. Extremely useful. Thank you ."