

EAPF Pension webinar feedback 2019



Introduction

We held our Contributing member webinars throughout October and November 2019.

Our webinars covered a variety of topics and can be useful if you've recently joined, want to boost your pension or even start to plan your retirement.

1293 members attended our pension webinars this year with a total of 218 attendees completing our survey.

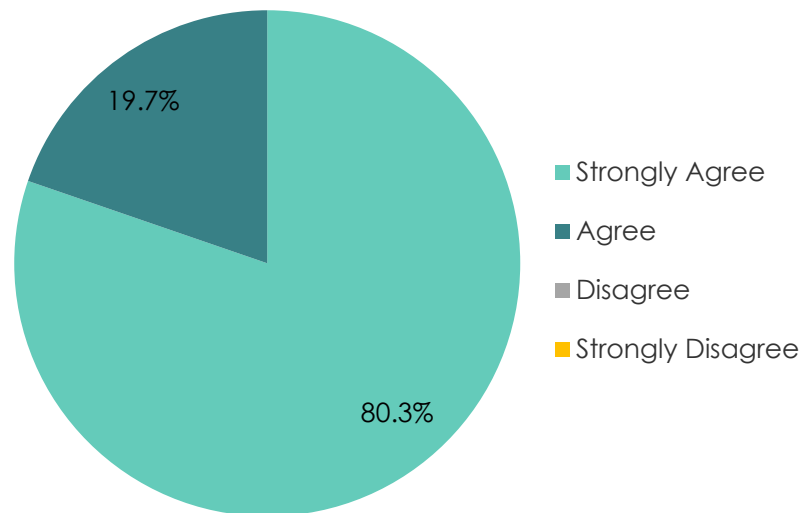
The 5 main areas we covered were:

- New starters – A guide to your pension
 - Planning for your retirement
 - Pension basics
 - Increasing your benefits
 - How the EAPF invests
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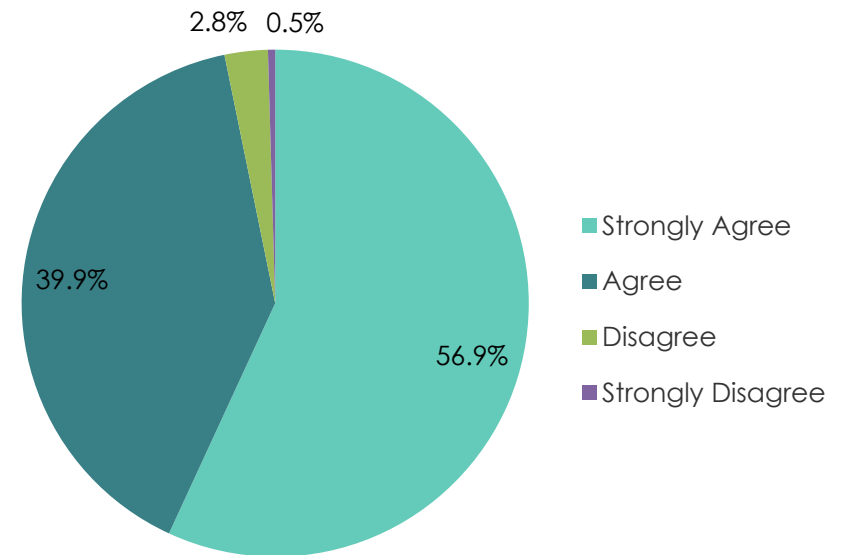
Webinar practicalities

Overall satisfaction is excellent with 100% of participants agreeing that the presenter's knowledge was good and over 96.8% agreed the presentation of material was good.

The presenter's knowledge was good



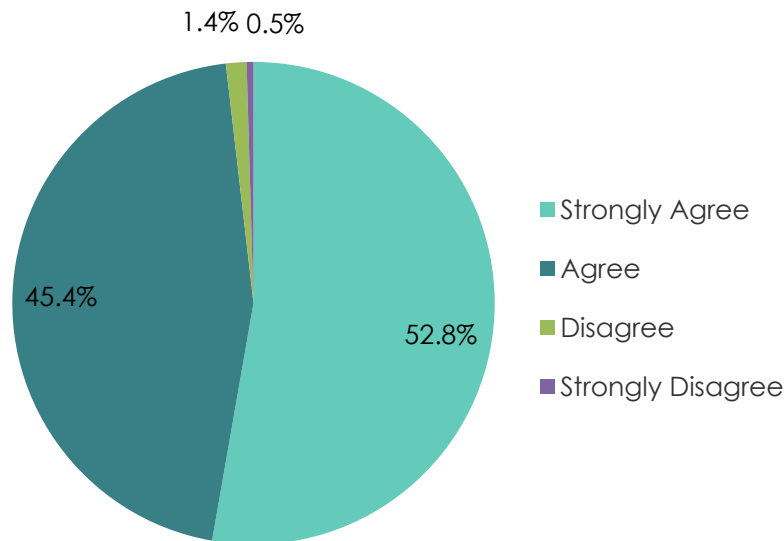
The presentation of the material was good



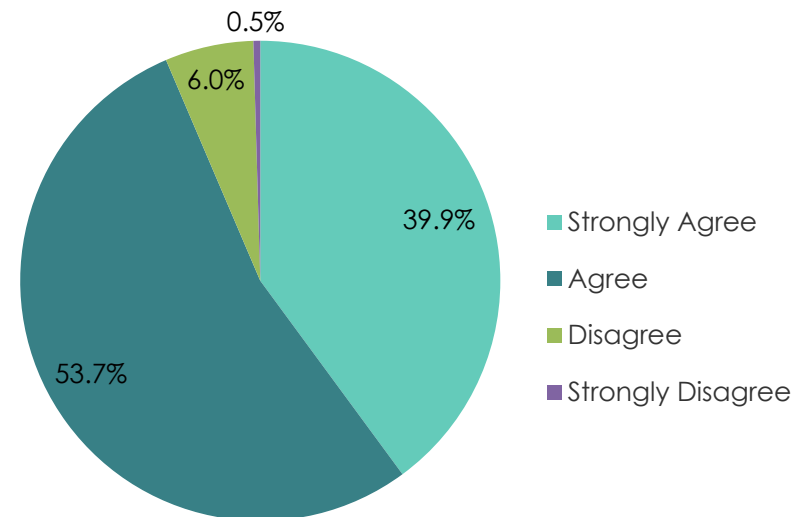
Webinar practicalities

We asked participants about the content and over 98.2% agreed their webinar was interesting and informative, and 93.6% felt it was the right length.

The webinar was interesting and informative



The webinar was the right length

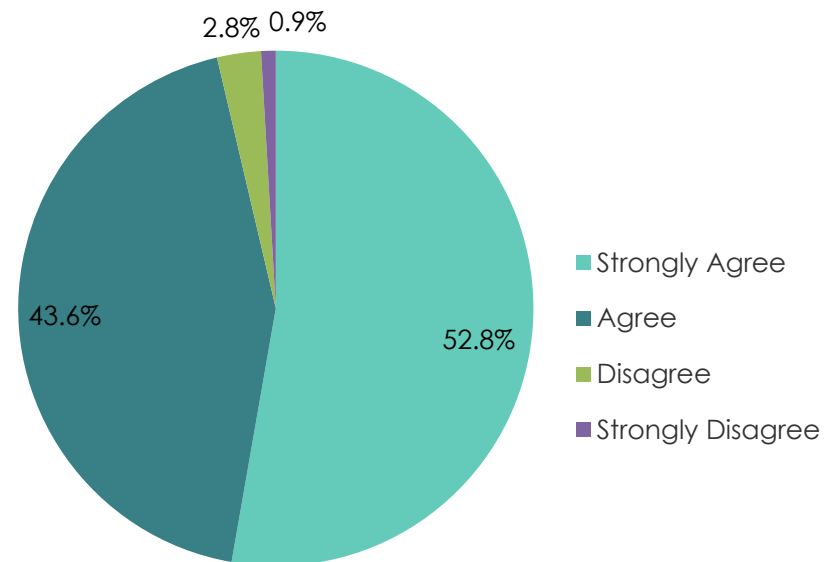


Webinar practicalities

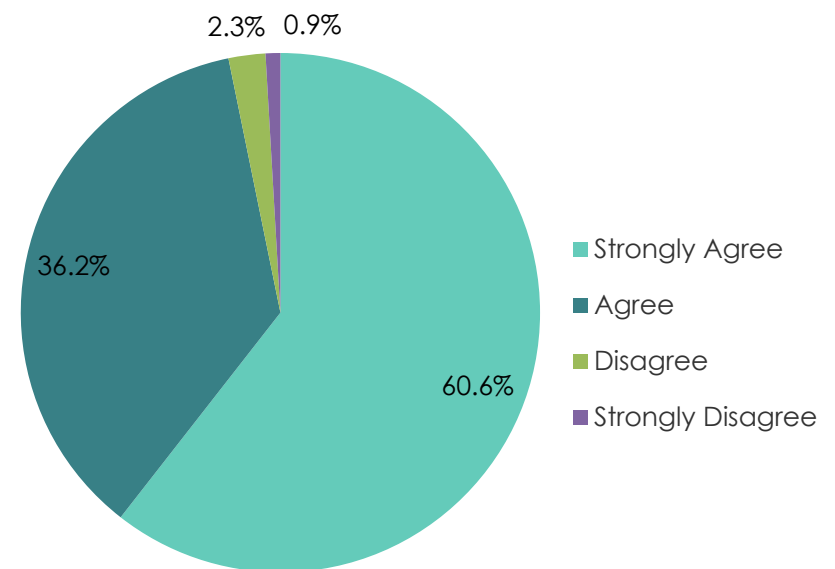
96.4% of participants stated they'd attend future webinars.

96.8% said they'd recommend the webinar to other members.

I'd be interested in participating in future webinars



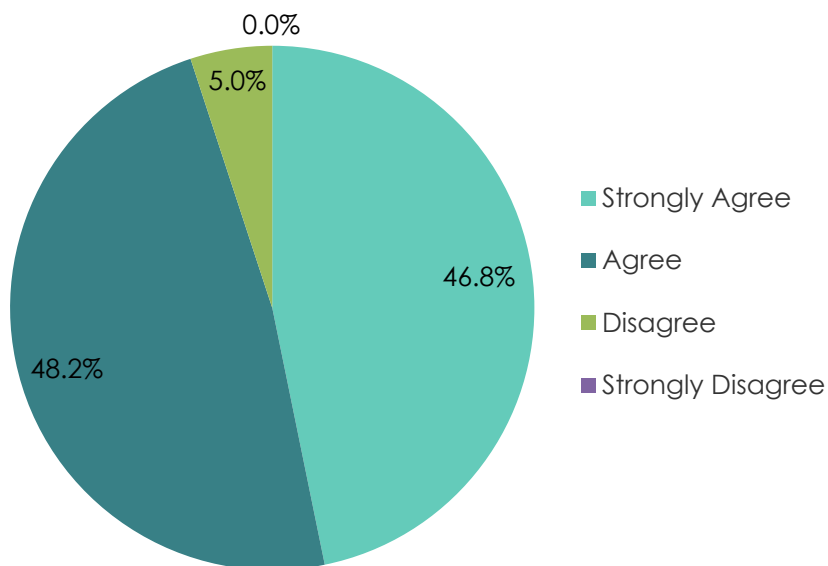
I'd recommend this webinar to others



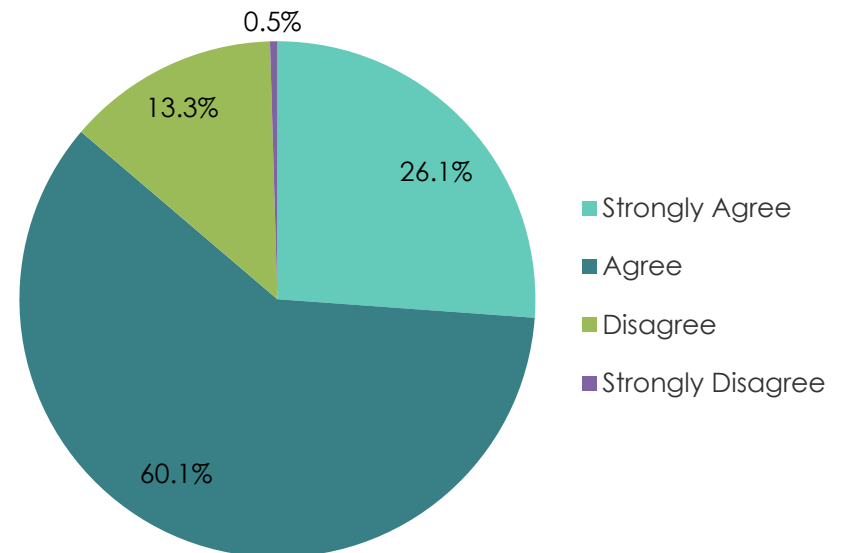
Learning and knowledge

95% of members felt they'd learnt something new and 86.2% still feel they need to learn more about the Scheme.

I've learnt something new



I feel I still need to learn more about the Scheme



Pension topics

When asked what you'd like to see in our future webinars, here's what some of you said.....

“AVCs and options for early retirement.”

“I was hoping for some information for those of us having already reached the NRA and the benefits of continuing to be in the scheme to the point of retirement.”

“Part time staff and impacts on accruing pension.”

“More details on rule of 85 would be good, and more details about how much my pension will be reduced if I retire early - is there a 'factor' used to calculate this?”

“Would be useful to have a terminology buster webinar. What do all the pension terms mean, how they affect the final pension.”

“Learn about the implications of transferring or deferring benefits if leave scheme and come back.”

“Phased retirement options.”

“I'd like to know more about using AVC's to allow transition from working to retirement without taking early retirement.”