

EAPF Pensioner and Deferred Member Briefing Programme

We'll cover the topics shown below and other issues related to your pension benefits. There will also be a chance for you to ask questions and raise any areas of concern.

About the Fund

- Membership
- Governance
- Investment performance
- Asset pooling

Summary of pension benefits

- Retirement benefits
 - Cost of living increases
 - Pension increases
- Topical changes
- New state pension
- Freedom & choice
- Trivial Commutation & de minimis
- Death benefits
- Personal allowance & income tax

Communication

- Customer Satisfaction Survey
- Customer Service Excellence