

Presentation Member Feedback
The Environment Agency Pension
Fund
2017

Summary of Activity

- 19th October 2017 : Environment Agency (Webinar)
– 96 Attendees / 2 Sessions
- 02nd November 2017 : Environment Agency (Webinar)
– 494 Attendees / 2 Sessions
- 09th November 2017 : Environment Agency (Webinar)
– 353 Attendees / 2 Sessions
- 23rd November 2017 : Natural Resources Wales (Skype)
– 68 Attendees / 2 Sessions

1,011
Presentation
Attendees

Response Rate and Summary

	Completely Disagree	Disagree	Neither Agree nor Disagree	Agree	Completely Agree	Total Responses
The Invitation made it clear what the presentation was about	2%	2%	7%	37%	51%	168
It was easy to book a place for the presentation	1%	5%	5%	35%	52%	168
It was easy to change my booking for the presentation	2%	2%	8%	7%	7%	168
The Prudential Regional Workplace Consultant was clear and easy to understand	1%	2%	2%	46%	49%	168
The content of the presentation was relevant to me	1%	0%	4%	48%	48%	168
The presentation helped me improve my understanding of my pension scheme and my	1%	2%	2%	50%	45%	168
The presentation was clear and easy to understand	1%	2%	5%	47%	45%	168
The handouts from the presentation were clear and easy to understand	6%	6%	48%	25%	15%	168
I was given factual information, not financial advice, during the presentation	1%	0%	4%	46%	49%	168

Feedback comments – what we did well.

I found it to be informative and very well explained as I don't always understand pension information.

Very informative and all options covered without bias

The presentation moves at a reasonable pace and is presented with clarity and without jargon or unexplained TLA's

one of the best seminars on this subject I have had ,very clear and concise presentation. The presenter used well considered explanations and examples as an to aid for his audience on a subject which can be complicated to understand.

It is clear, concise for what is a very complex subject and was delivered in an engaging way. the pace of the speaker was excellent.

The presenter was very clear and broke down complex information into really understandable chunks

Excellent explanations of matters I have always struggled to get to grips with!

Excellent presentation. The presenter was very clear and engaging. It was very easy to see the benefits that were available.

Very informative. By far the clearest presentation I have seen. Thanks Mike

very useful presentation to give better understanding of the options available

Feedback comments – what we could improve on

Some parts of the presentation were informative, but most of it used a lot of jargon and was hard to understand.

Although webinars ok in general, and it was well presented, when discussing issues regarding pensions I would prefer one to one advice.

It was a little bit of a hard sell on AVC and I don't think the downside was presented very well, but was an informative presentation about the product on offer.

I took a lot from the presentation but for me it was a lot of information to take in in 1 hour. It would have been useful to have been given the slides prior to the presentation so you could have a read and formulate questions.

It was basically very complicated and hard to understand for someone who does not already know a lot about pensions

I appreciate that there was a lot to get through but the delivery was very fast and didn't always allow time to digest some of the facts/information/examples.

Lots of really good information, but delivered too fast to fully understand.

I didn't receive the dial in details for the first session that I booked. I did get them second time around, although not in a format that wasn't familiar, so a little confusing - ie was a link in an email rather than a calendar appointment

Please sort out your booking arrangements so others do not have the same experience as I did.

Maybe concentrate on presenting about the subject more and less about how great Prudential are.