

EAPF Pension webinar feedback 2021



Introduction

We held our Contributing member webinars throughout October and November 2021.

Our webinars covered a variety of topics and can be useful whether you're planning for retirement, you're looking to boost your pension, or you've recently joined.

We also talked about how your fund is invested and what we've been doing since the activities collecting your views about this.

1,618 members attended our pension webinars this year with a total of 339 attendees completing our survey.

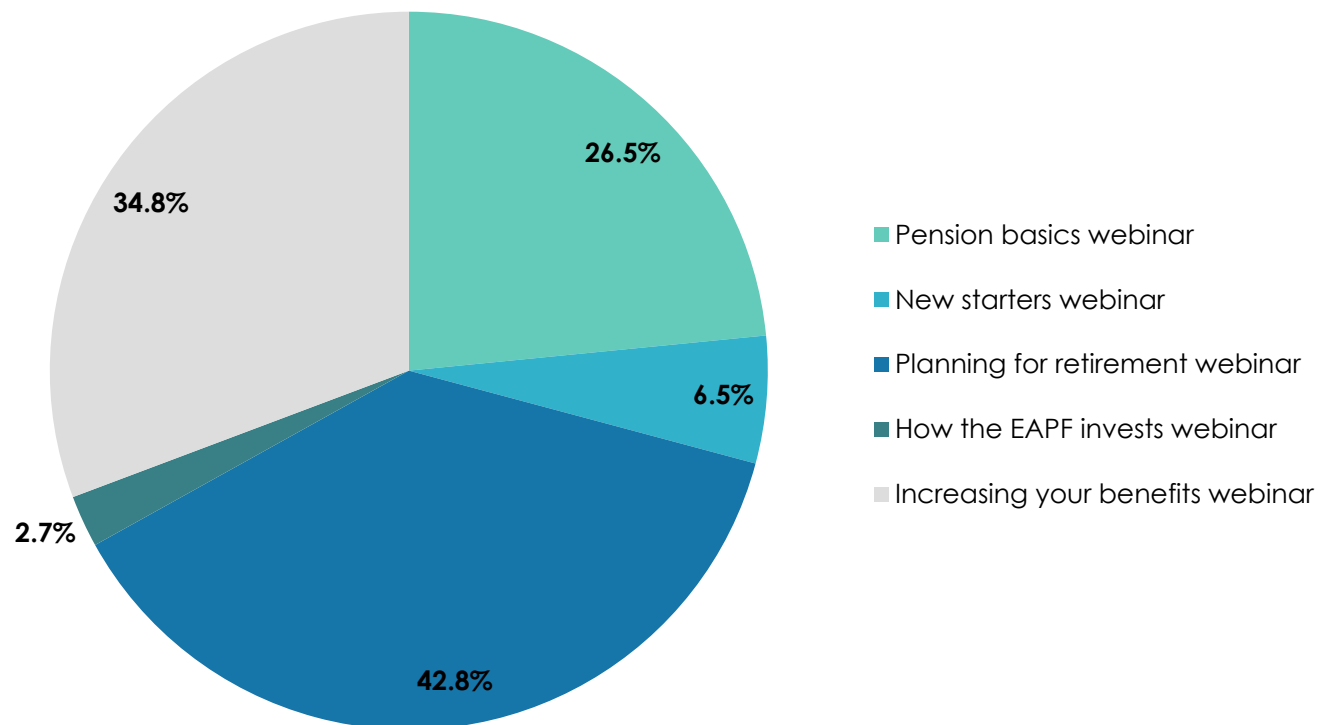
The 5 main areas we covered were:

- New starters – A guide to your pension
 - Planning for your retirement
 - Pension basics
 - Increasing your benefits
 - How the EAPF invests
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Webinar practicalities

Planning for retirement and Increasing your benefits were our most popular sessions.

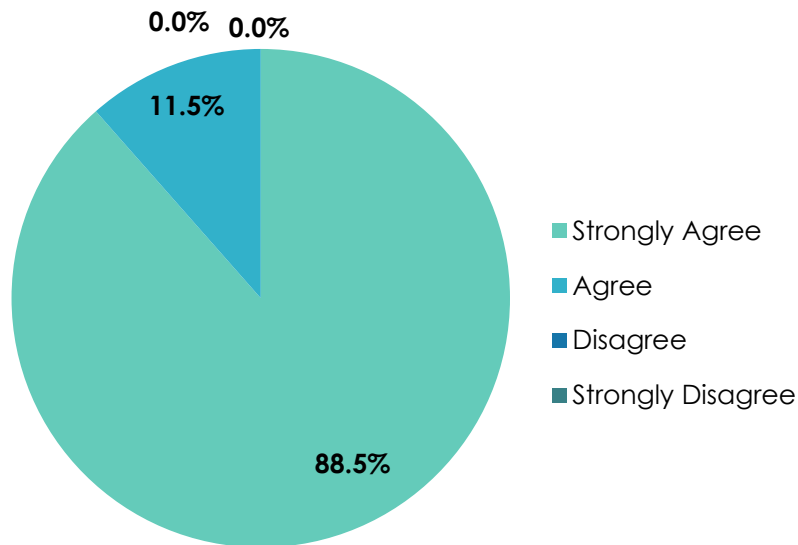
Which type of webinar session did you attend? (select more than one if applicable)



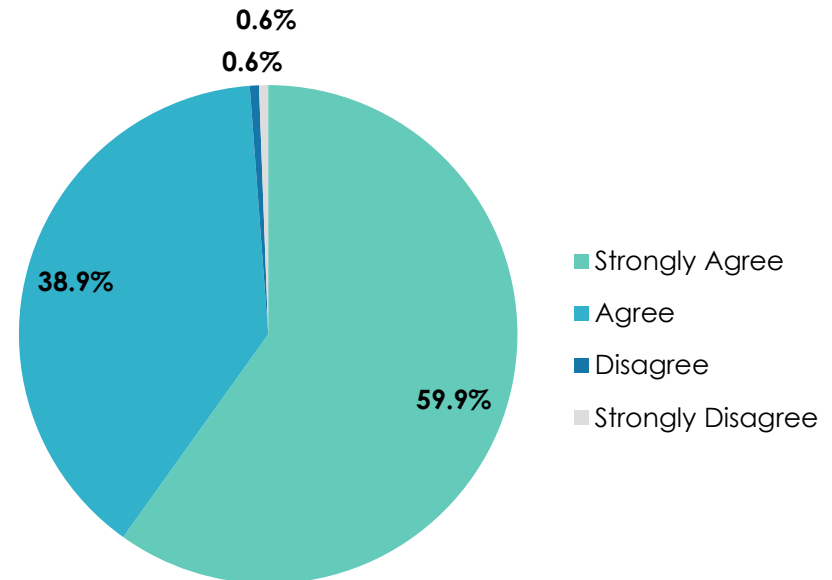
Webinar practicalities

Overall satisfaction is excellent with 100% of participants agreeing that the presenter's knowledge was good and 98.8% agreed the presentation of material was good.

The presenter's knowledge was good



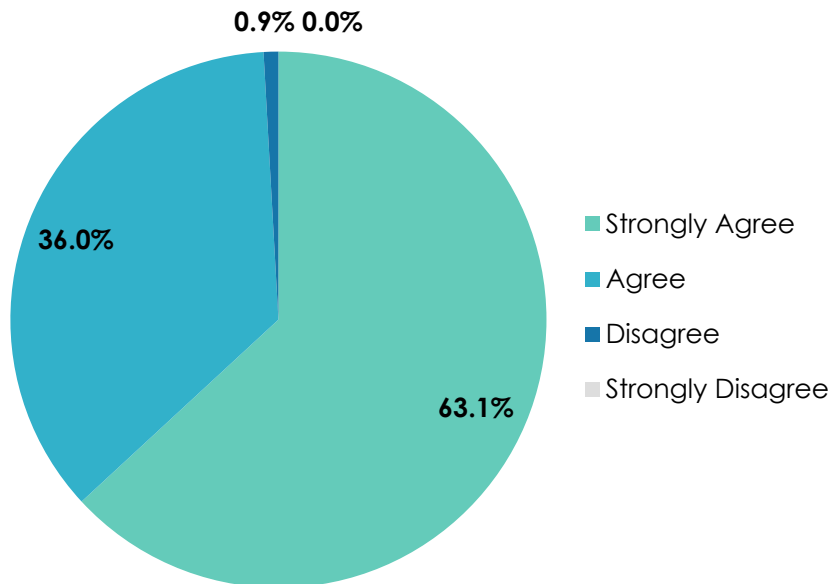
The presentation of the material was good



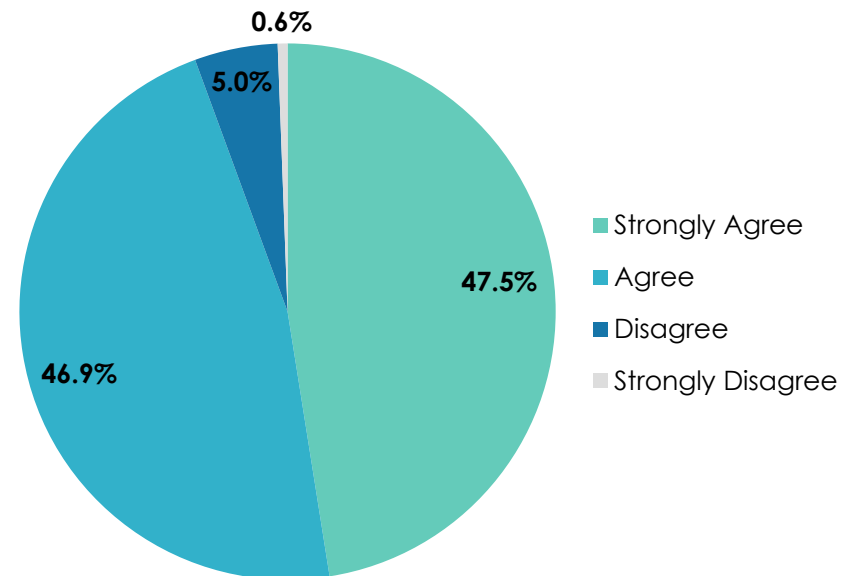
Webinar practicalities

We asked participants about the content and over 99.1% agreed their webinar was interesting and informative, and 94.4% felt it was the right length.

The webinar was interesting and informative



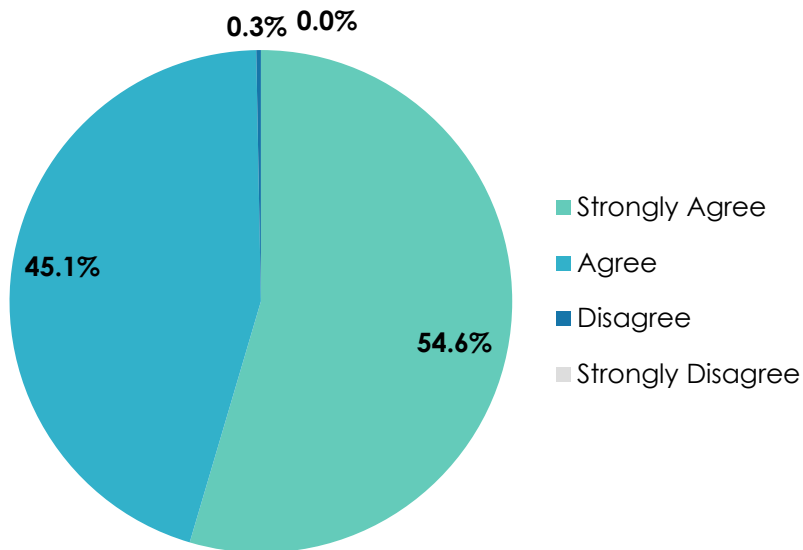
The webinar was the right length



Webinar practicalities

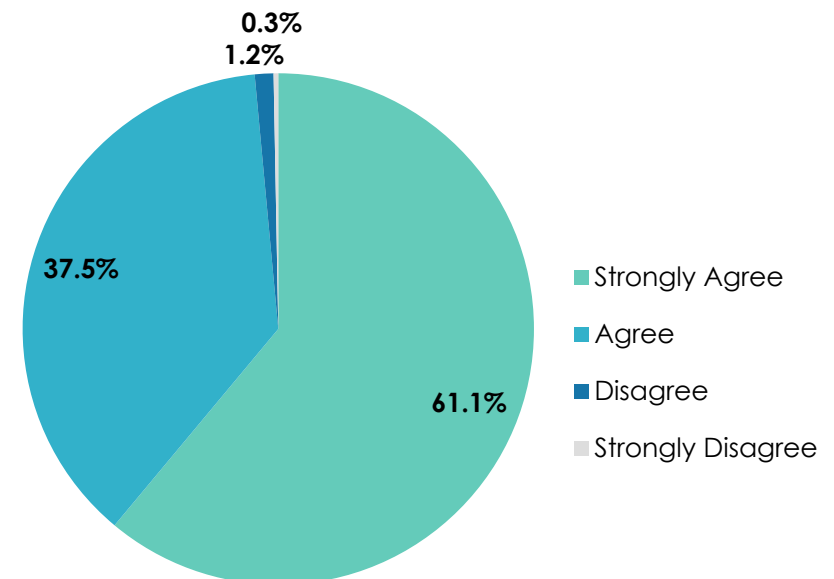
99.7% of participants would be interested in attending future webinars.

I'd be interested in participating in future webinars



98.6% said they'd recommend the webinar to other members.

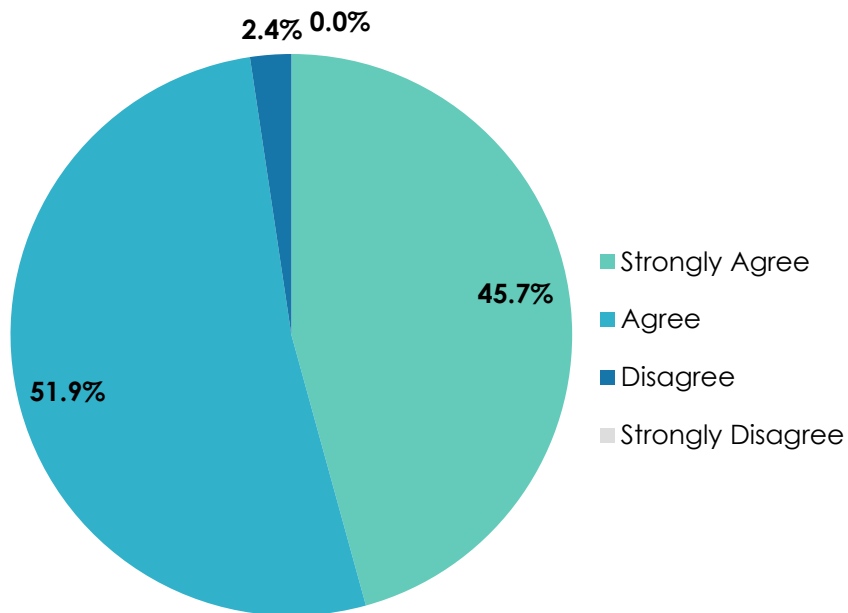
I'd recommend this webinar to others



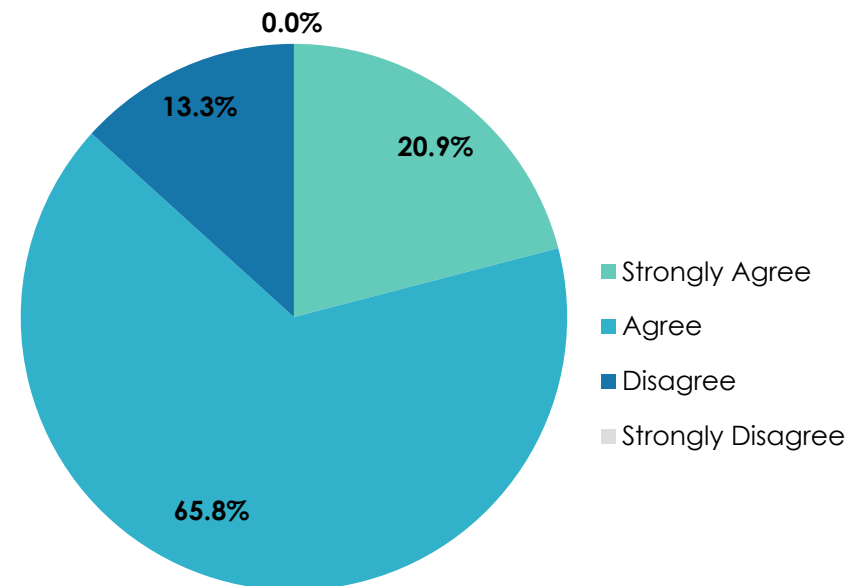
Learning and knowledge

97.6% felt they'd learnt something new and 86.7% still feel they need to learn more about the Scheme.

I've learnt something new



I feel I still need to learn more about the Scheme



Pension topics

When asked what you'd like to see in our future webinars, here's what some of our attendees told us.....

“Transferring from other Pension Schemes into EAPF”

“Some more examples to illustrate different options / ways of taking your pension (how much you can vary the amount of pension or lump sum) so that a more informed decision can be made around what is possible”

“Income tax implications”

“Benefits and disbenefits of increasing the amount of tax free lump sum taken on retirement. What are the factors to consider?”

“A bit more about the percentage of reduction if you take your pension early. There is one percentage of what you lose on pension and one on lump sum. i would have liked to see an example of this just to get my head round it”

“Voluntary contributions, more on the pro's and con's and maybe examples of when you might choose to do this.”

“Partial retirement vs reduced hours”

“A tour of the EAPF Portal to highlight features people may be unaware of”

General comments

When asked if you had any other comments, here's what some of our attendees told us.....

"I have never really understood anything about my pension (other than it being a good thing to pay into). I feel much better informed after the webinar."

"I'm concerned from attending this webinar I have been paying in to two life insurance covers! Through Pension and outside company, I better double check!"

"The presentation was very informative, but delivery pace was very fast - it could have been slowed down a bit."

"Jacinta and Martyn are fantastic presenters and have put together great slides, examples and a website which is really easy to understand and navigate. Well done both :-)"

"Great presentation, well thought through to cover the key questions people would have and to explain everything in an engaging way. I genuinely think its one of the best presentations I've seen at the EA ...and I have been here for 18 years :)"

"The session was very informative, it answered questions that I had been wondering about and when I can look to retire."

"I thought it was good, clearly explained, enjoyed the interactive parts (polls)."

"Really well presented webinar, the presenter set an excellent tone and pace of presentation"