

EAPF Pension webinar feedback 2022



Introduction

We held our Contributing member webinars throughout October and November 2022.

Our webinars covered a variety of topics and can be useful whether you're planning for retirement, you're looking to boost your pension, or you've recently joined.

We also talked about how your fund is invested and what we've been doing since the activities collecting your views about this.

2,374 members signed up to attend our pension webinars this year and we had a total of 1,430 members attend. We saw a total of 423 attendees complete our survey.

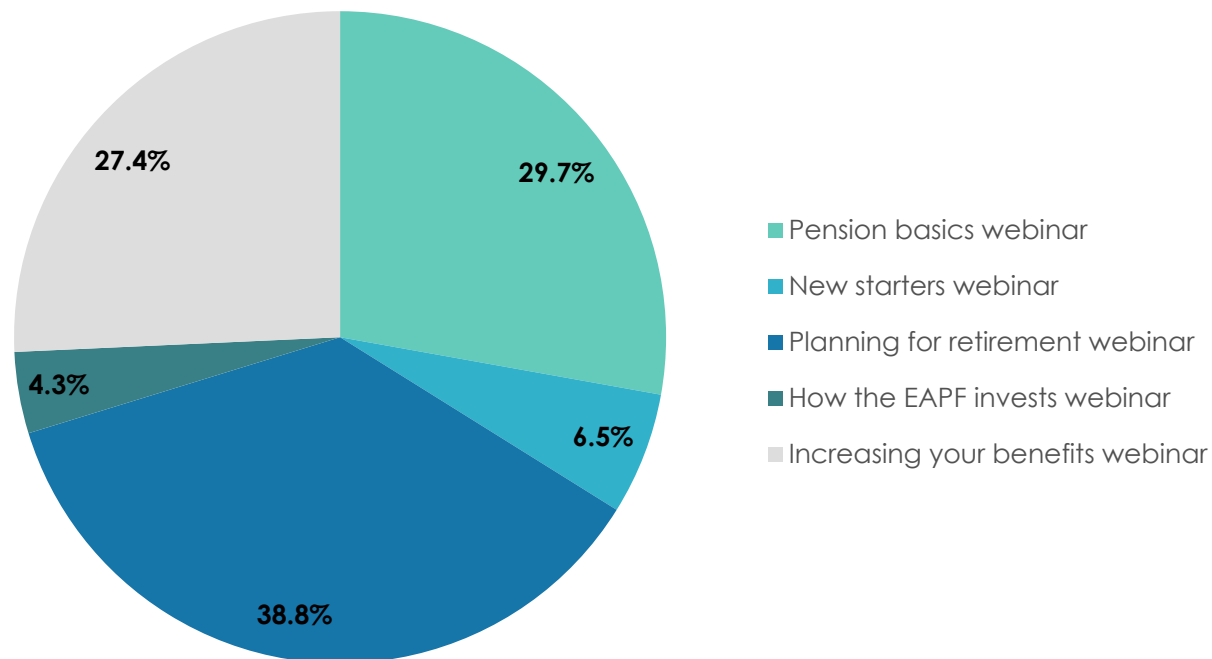
The 5 main areas we covered were:

- New starters – A guide to your pension
 - Planning for your retirement
 - Pension basics
 - Increasing your benefits
 - How the EAPF invests
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Webinar practicalities

Planning for retirement and Pension basics were our most popular sessions.

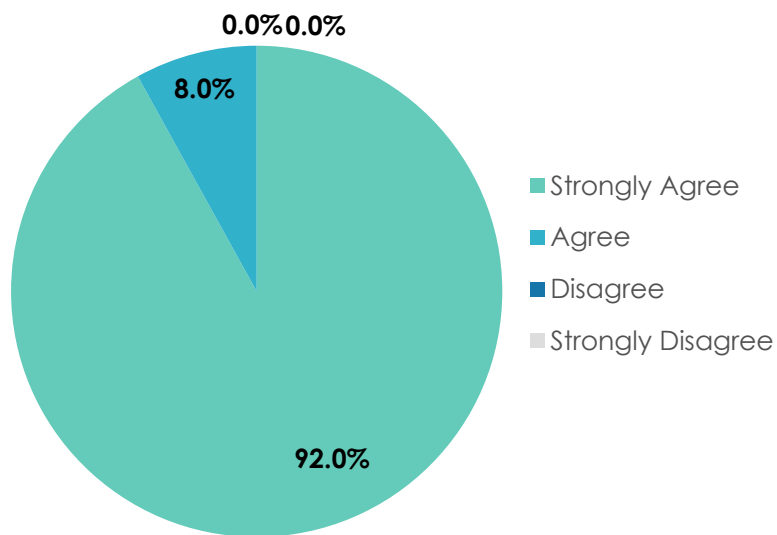
Which type of webinar session did you attend? (select more than one if applicable)



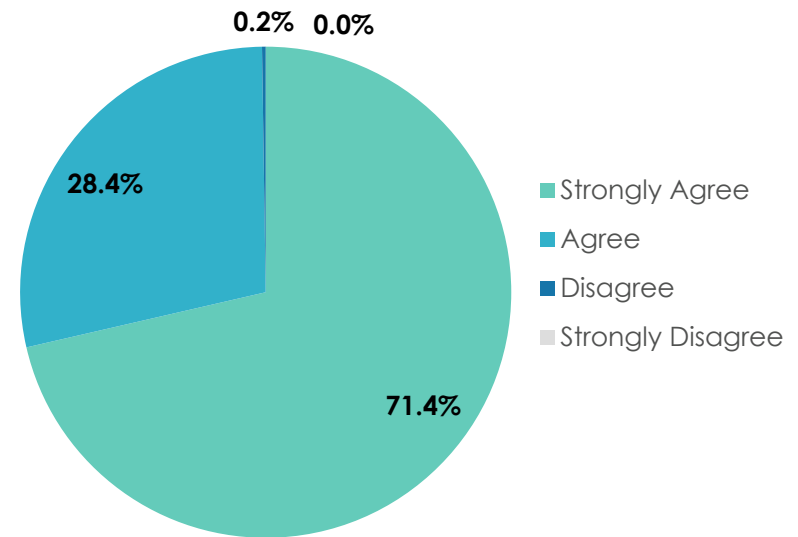
Webinar practicalities

Overall satisfaction is excellent with 100% of participants agreeing that the presenter's knowledge was good and 99.8% agreed the presentation of material was good.

The presenter's knowledge was good



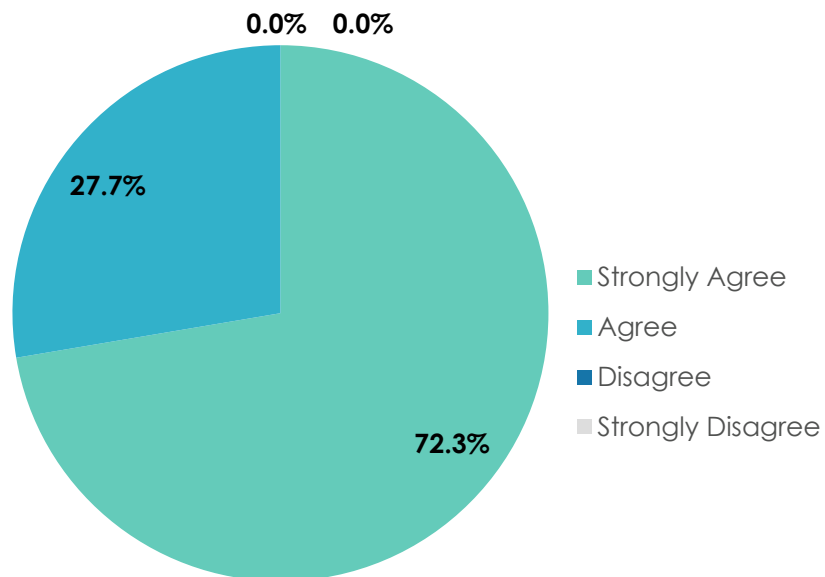
The presentation of the material was good



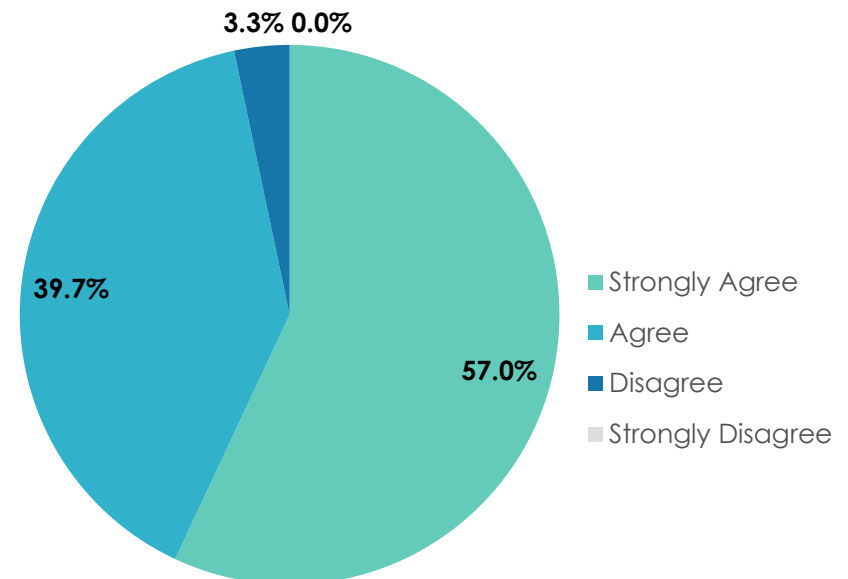
Webinar practicalities

We asked participants about the content and over 100% agreed their webinar was interesting and informative, and 96.7% felt it was the right length.

The webinar was interesting and informative



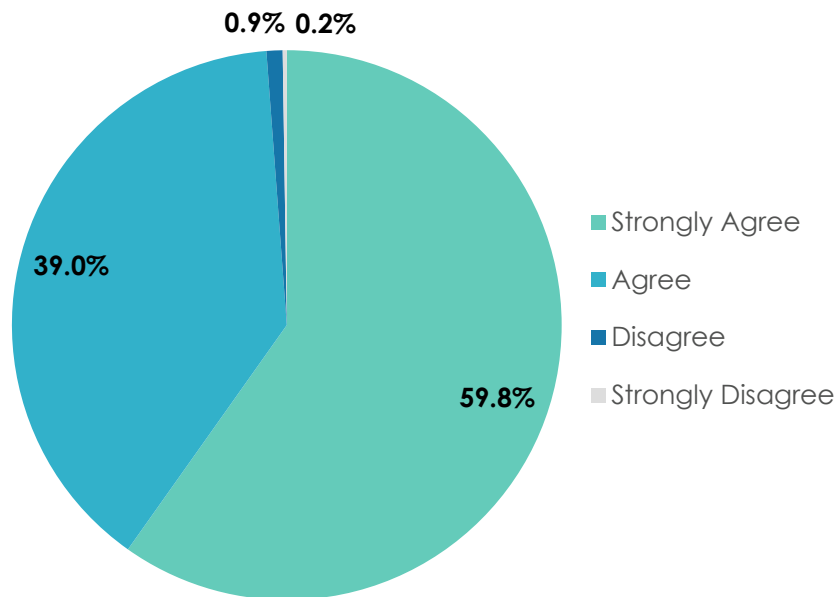
The webinar was the right length



Webinar practicalities

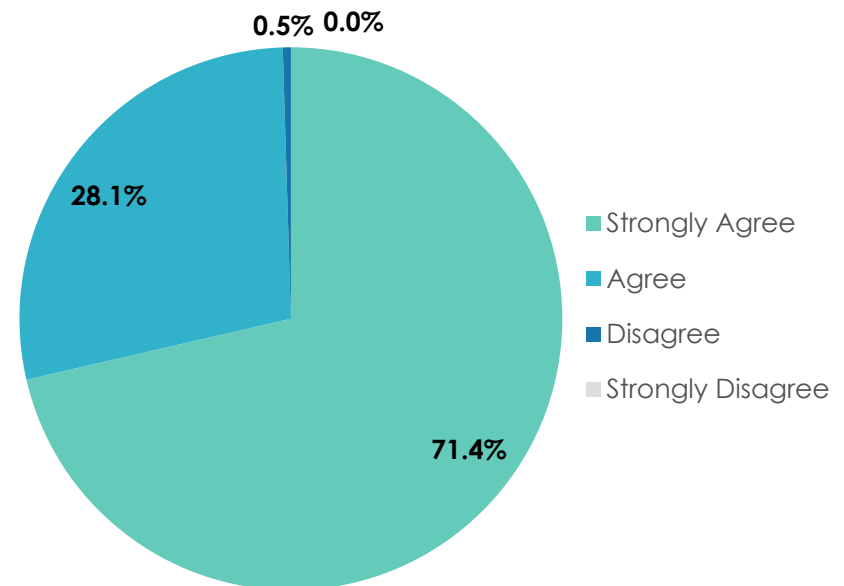
98.8% of participants would be interested in attending future webinars.

I'd be interested in participating in future webinars



99.5% said they'd recommend the webinar to other members.

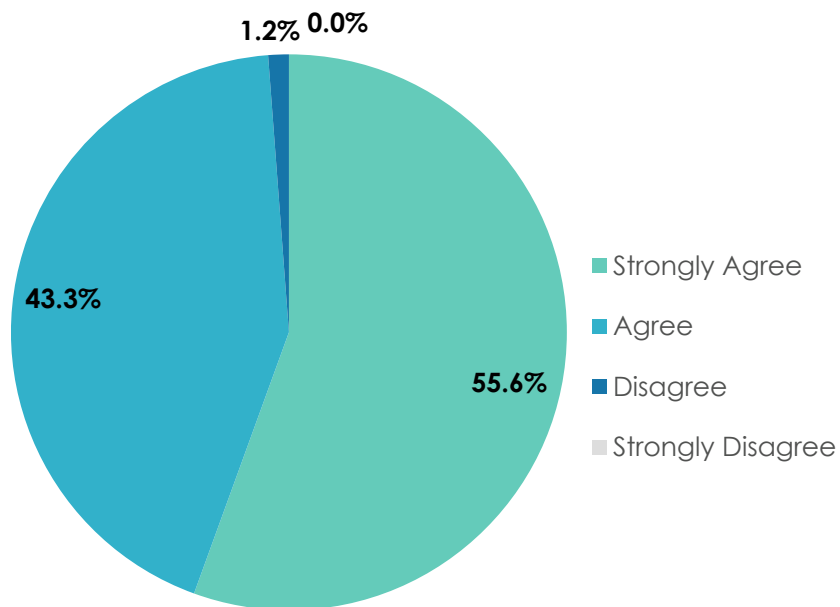
I'd recommend this webinar to others



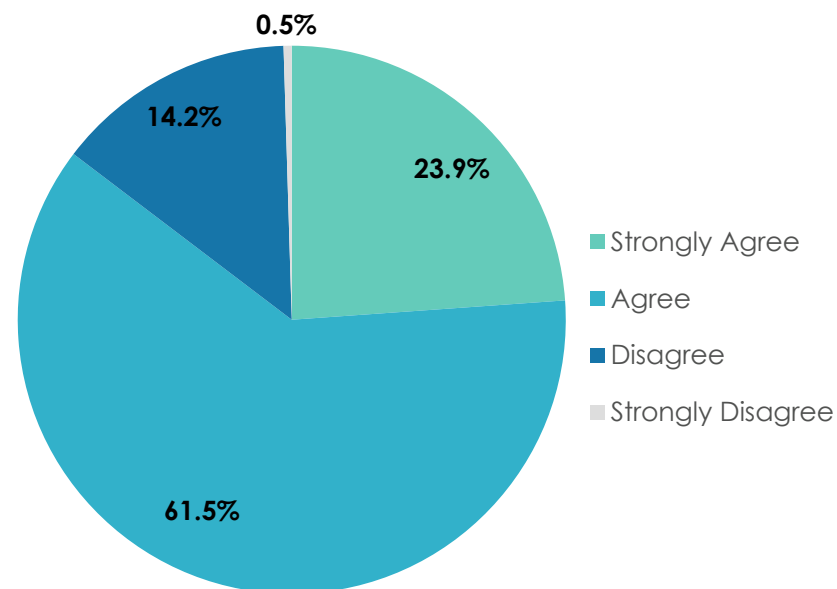
Learning and knowledge

98.8% felt they'd learnt something new and 85.3% still feel they need to learn more about the Scheme.

I've learnt something new



I feel I still need to learn more about the Scheme



Pension topics

When asked if there's anything you'd like more information on in our future webinars, here's what some of our attendees told us....

“Transferring pensions from other jobs into the EA one - pros, cons and how to do it”

“How to address a pension shortfall. seems AVCs and APCs are not the way forward when you are nearer pension age. Women or part time worker specific sessions would be useful”

“Impact of part time working on death in service and survivor benefits”

“A tour around your online pension page. Just what each section contains, what it tells you, where to find specific information”

“Leaving the scheme - what happens? implications? how do we know what the pension is going to be worth (if we leave it aged 50 etc) when we come to draw on it when aged 55-67, and how do we do this? (i.e. get in touch and say I want my pension now?)”

“EAPF investments and specifically progress towards sustainable / greener investment. Perhaps a little more content about sustainable AVC options”

“Using the LGPS tools and tools on the EAPF website”

“Reduction in benefits if retiring early”

General comments

When asked if you had any other comments, here's what some of our attendees told us.....

“Both presenters, Martyn and Jacinta, were excellent. Their level of knowledge, professionalism and ability to explain complex subject matter was outstanding. Probably the best webinar I have taken part in”

“Webinar very informative but ideally pace could slow down a little, although as recordings available can always re watch. suite of webinars v good and good sign posting to other resources”

“The presenters from Capita and EAPF were both very knowledgeable and very clear in their presenting style (Martyn and Jacinta). I enjoyed the presentation and learned a lot.”

“They were brilliant - just wish I'd known all this years ago....I might have been able to add an extra £30 APC, but didn't really know I could do that. My fault for thinking pension was something to think about later on in life. Message for younger EA staff - these webinars are well worth attending even if you think pension is years away!

“It is heartening to see the EAPF acting to improve the environmental profile and long-term sustainability of its investment portfolio. An interesting debate about the merits of retaining some investment in oil & gas companies and keeping some influence, rather than divesting completely and losing all influence.”

“The Q&A part is really important and helped me to understand better.”

“The use of examples was fantastic, I went from 'not having a clue' to feeling like I understood the fundamentals and felt reassured.”